

Standard repair time is 4-6 weeks

- 2-week rush \$50
- 1-week rush \$75
- 48-hour rush \$100

**\*Time is from date received/processed to ship date**

Please see Page 2 for Repair Process



**GEAR**  
RE-STORE

**Ship PRE-PAID to:  
Gear re-Store  
12301 Grant St  
Unit #100  
Thornton, CO 80241**

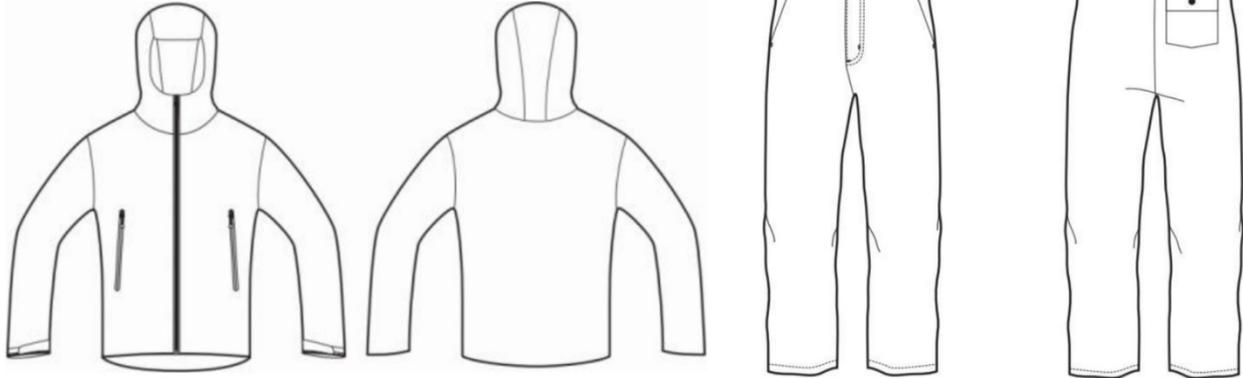
**Contact us at:  
[www.gearrestore.com](http://www.gearrestore.com)  
usrepairs@gearrestore.com**

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_  
 Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Phone: \_\_\_\_\_ Email: \_\_\_\_\_  
 Warranty RA# (if applicable) \_\_\_\_\_ Brand Name: \_\_\_\_\_  
 Style #: \_\_\_\_\_ Size: \_\_\_\_\_ Color: \_\_\_\_\_  
 Repair Description: \_\_\_\_\_

We will use the closest available match  or please indicate color preference \_\_\_\_\_

\*Please note that we may not have fabric in the color family of your garment and will go to the next closest color

Please mark an "X" where repair is needed



-Items MUST be washed and in hygienic condition. If they are not, they will be returned (freight collect)  
Initial \_\_\_\_\_

-Garment wash \$15  or DWR waterproofing \$15  PA DOES NOT OFFER ANY WASHING OR DWR

-Communicate via email  or text

-If your item cannot be repaired, please indicate if you would like it returned to you "as-is"  or kept at our facility as end of life

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

## **Repair Process**

### **Estimate:**

- You will receive an estimate for the repair via email. Please review and approve the estimate.

### **Fill Out a Repair Form:**

- Provide details about your garment and the repair needed.

### **Ship Your Garment to Us:**

- After submitting the form, ship your garment to our repair facility. We strongly recommend using a tracked shipping method for safe delivery.

### **Payment & Repair Completion:**

- Once we receive the garment and the estimate is approved, we can begin the repair.
- Our current turnaround time is **4–6 weeks** from arrival.
- Once the repair is complete, we will convert the estimate into an invoice.
- After the invoice is paid, we will ship your repaired garment back to you.
- Return shipping costs are included in the final invoice.

### **Rush:**

- Rush orders are available, but do not include shipping times.

### **DWR:**

- We can offer to reapply DWR but items experiencing delamination may have different areas delaminate during the process. If this is the case, we will notify you before proceeding with repairs and provide an updated estimate if we find additional damage.